

PATIENT SURVEY

Dear Patient:

In the interest of better serving you, our patients, we would appreciate you taking the time and effort to fill out this short questionnaire. Thank you very much helping ensure we continue to bring you the best possible service. We look forward to seeing you and your family in the future!

Was your initial telephone call pleasant and efficient?

Were you greeted promptly and courteously when you arrived?

Were our billing and insurance policies made clear to you?

Did you feel that the doctor listened to all of your questions and concerns?

Did the doctor explain her findings and recommendations clearly?

Did the doctor answer your questions to your satisfaction?

Was the optical staff knowledgeable, friendly and helpful?

Do you feel that the optician explained all options of lenses available to you?

Were you satisfied with your frame adjustment and final outcome?

How did you find the quality and selection of our frames?

If a friend were looking for an optometrist, would you recommend us?

If you have any other comments, please share them with us!

Please either print out the survey and bring it in or email us a copy at bayhills.eyecare@verizon.net. Thank you for your time and suggestions!